

COVID-19 RESOURCE GUIDE

KENTUCKY DEPARTMENT OF PUBLIC HEALTH

Up-to-Date COVID-19 Information

COVID-19 HOTLINE: 1-800-722-5725
<https://govstatus.egov.com/kycovid19>

LOUISVILLE METRO GOV'T

Up-to-Date COVID-19 Information

DIAL: 3-1-1; Metro.311@LouisvilleKY.gov
<https://louisvilleky.gov/news/what-you-need-know-about-coronavirus>

SAFER KENTUCKY COVID-19 REPORT HOTLINE

Non-Compliance of COVID-19 Guidelines
1-833-KY-SAFER or 1-833-597-2337

KENTUCKY CAREER CENTER UNEMPLOYMENT INSURANCE & JOB OPPORTUNITY SITE

GENERAL INFO: 502-564-2900
FILE A CLAIM: 502-875-0442
WEBSITE: <https://kcc.ky.gov>
EMPLOYMENT OPPORTUNITIES:
<https://www.kentuckianaworks.org/jobs>

ONE LOUISVILLE COVID-19 RESPONSE FUND

LOUISVILLE METRO OFFICE OF RESILIENCE & COMMUNITY SERVICES

Financial assistance to individuals and families who have experienced loss of income related to the COVID-19 pandemic.

Contact your local Neighborhood Place
GENERAL INFO: 502-574-5050
<https://louisvilleky.gov/government/neighborhood-place>

The Housing Partnership, Inc.
1512 Crums Lane, Suite 401
Louisville, KY 40216
www.WeAreHPI.org
www.Facebook.com/HousingPartnershipInc

EMERGENCY FEEDING SITES (JCPS)

For immediate need, please visit a list of sites by clicking [here](#).

FINANCIAL ASSISTANCE PROGRAMS

ASSOCIATION OF COMMUNITY MINISTRIES

A collaboration of 15 community ministries serving residents from every zip code with assistance for rental, heating, water and electricity bills.
502-361-7763; SLCM@SLCM.ORG
<https://slcm.org/acm-covid19-response>

METRO UNITED WAY

Provides a comprehensive list of programs offering temporary financial assistance, along with additional support services for those in need.
502-583-2821 or Dial Get Help Now: 2-1-1
<https://metrounitedway.org/get-help-now>

SALVATION ARMY LOUISVILLE

Provides Household Crisis Assistance & Stability for short and long term.
The Salvation Army Center of Hope: 502.671.4904
<https://www.salvationarmylouisville.org>

MODEST NEEDS

Provides grants nationally to those at risk of slipping into poverty.
(844) 667-3776; <https://www.modestneeds.org/for-applicants>

BANK ON LOUISVILLE

Extensive list of COVID-19 relief efforts by banks and credit unions.
<https://louisvilleky.gov/government/bank-louisville/important-coronavirus-updates>

UTILITY ASSISTANCE PROGRAMS

LOUISVILLE WATER COMPANY ASSISTANCE PROGRAM

Contact immediately if you are having trouble paying your bill.
Louisville Water: 502-583-6610; MSD: 502-540-6000

LOUISVILLE GAS & ELECTRIC LATE FEE ASSISTANCE

LG&E and KU will waive late payment fees and suspend disconnects for residential customers from March 16, 2020 - May 1, 2020.

CHARTER SPECTRUM INTERNET

Offering free internet to new customers with households who include students, both K-12 and college.
1-844-488-8395